CARE Team
REFERRAL PROCESS

ENROLLED STUDENTS

INITIAL OUTREACH
We email you and/or summon you to meet with us.

Did we hear from you?

YES

MEETING
We will provide a supportive space for us to better understand your needs.

CONTINUED SUPPORT
Assess needs, provide support and resources, and continue follow-up as appropriate.

NO

PHONE OUTREACH
We call you to schedule a meeting or check in.

RESOURCE LETTER
We send you a letter with UTA and community resources.

CLOSE REFERRAL
We inform you that your case is closed. You are always welcome to reach out if you need support in the future.

STUDENTS NOT ENROLLED

RESOURCE LETTER
We send you a letter with UTA and community resources, as well as information for support should you return to campus.

CHECK ENROLLMENT
We will check your enrollment status next semester. If you are enrolled, a staff member will reach out to determine whether support is needed. If you are not enrolled, we will conduct another enrollment check the following semester.

UTA Student Outreach and Support
OFFICE OF THE DEAN OF STUDENTS

You Matter.

We are here to support you every step of the way.

Listen | Support | Connect | Empower