

UTA HOUSING HANDBOOK

For By the Unit Apartments 2025-2026

**(Not Applicable to The Heights on Pecan,
The Lofts 2 Bedroom, or Timber Brook
Apartments)**

UTA HOUSING HANDBOOK - APARTMENTS AND HOUSES

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WELCOME

Welcome to Apartment Life at the University of Texas at Arlington! To ensure that your stay in our apartments is a positive experience, we have put together this handbook to inform you of the opportunities available to you in your community and the responsibilities you have as a resident and community member.

The most enjoyable thing about living on campus is the variety of people you will meet. We hope you will become engaged in the many activities that are offered throughout the year so you can benefit from the many cultures that are represented in our apartment communities. While we hope you have fun and get the most out of your time living on campus, please remember that as your community staff, we promote academic excellence as a first priority! If you have any questions, the staff will be happy to assist you. Please read this handbook thoroughly. You are responsible for the information in this book and any written updates to the handbook issued during the year.

DEPARTMENT OF APARTMENT AND RESIDENCE LIFE

Mission Statement

The Department of Apartment and Residence Life is committed to upholding and promoting the University's mission by providing programs and services that foster living environments which encourage civility, academic achievement, character, engagement, and independence.

Apartment and Residence Life is a department in the Division of Student Affairs. The mission of the Division of Student Affairs is to foster student success and lifelong learning through inclusive programs, services, traditions, and events that engage students in the University community and support their academic goals.

Staff

Director and Associate Director

The Director and Associate Director of Apartment and Residence Life provides all direction for ARL, which includes staffing, programming, budget, conduct, and student development. The Director of Apartment and Residence Life reports to the Associate Vice President for Student Affairs.

Assistant Directors

The Assistant Director of Apartment Life (AD) is a full-time, professional staff member and is responsible for supervising Residence Directors in their respective communities throughout the campus. The Assistant Director has a substantial role in the administrative operations of the Apartment and Residence Life program, including policy development, campus committee work, and staff and student development. This individual is responsible for the smooth and efficient operation of all 1033 apartments which house more than 2000 students. Furthermore, the Assistant Director counsel students on personal and academic issues, works closely with Housing Operations, and Facilities Management. The Assistant Director works closely with the Office of Community Standards to track and maintain records related to student conduct issues for students living on campus. The Assistant Director reports to the Associate Director of Apartment and Residence Life.

Residence Directors

Residence Directors are full-time, professional staff members who live in our apartment communities. These individuals are responsible for the overall smooth and efficient operation of a specific area of communities, supervising Resident Assistants, counseling students on personal and academic issues, coordinating community activities, and utilizing the conduct process when necessary. They oversee facilities issues and concerns. The Residence Director reports to an Assistant Director for Apartment Life.

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Community Directors

The Community Director is a full-time professional staff member that lives in or near the residence hall in which they work. This individual is responsible for assisting with or overseeing the smooth and efficient operation of a residence hall, supervising Resident Assistants and Office Assistants, counseling students on personal and academic issues, coordinating hall activities, and processing residential conduct when necessary. They also oversee facilities issues and concerns. Community Directors report to a Residence Director.

Community Coordinators

The Community Coordinator is a student staff member who plays a vital role in the daily operations and overall success of a residential community. This individual is responsible for supervising and supporting Office Assistants, overseeing front desk operations, and providing guidance to Resident Assistants. Community Coordinators assist students in navigating the college experience, promote educational and developmental initiatives, and help maintain community standards through advising and disciplinary processes. They are expected to be visible and accessible within their communities, offering support and mediation when needed. Community Coordinators report to a Residence Director.

Resident Assistants

Resident Assistants (RAs) are student leaders who have experienced living on campus. Resident Assistants are selected on the basis of leadership, experience, scholarship, and the desire to help residents realize their potential for self-development through community living. Students living in our apartments are provided a specific RA in their community who is there to assist them. RAs are responsible for promoting a supportive academic environment, developing community among residents, referring students to campus resources, upholding university and apartment life policies, completing administrative tasks to include checking residents in and out of their apartments, and providing social and educational programming for their residents. The Resident Assistants report to the Residence Director.

Office Assistants

Office Assistants (OAs) are student leaders who are responsible for various administrative tasks and front office operations within the apartment community. Office Assistants are responsible for conducting move in and move out inspections, maintaining files for each apartment, and providing administrative support to the Residence Director. OAs also assist with community events and programs. Office Assistants report to a Residence Director.

Website

The Department of Apartment and Residence Life's website contains valuable information about your experience living on campus. Residents are encouraged to visit the Apartment and Residence Life website for important information about your community, a calendar of events, and links to housing information. The website is www.uta.edu/housing.

IMPORTANT NUMBERS

West Campus Apartments – RA's

Community	RA Residence
1000 Greek Row	Arbor Oaks #106
1002 Greek Row	Arbor Oaks #116
1008 Greek Row	Arbor Oaks #125
1006 Greek Row	Arbor Oaks #136

902 Greek Row & 914 Greek Row	University Village #116
900 Greek Row & 904 Greek Row	University Village #121
908 Greek Row & 912 Greek Row	University Village #142
419 Summit Ave.	Meadow Run #103
415 Summit Ave.	Meadow Run #111
409 Summit Ave.	Meadow Run #120
413 Summit Ave.	Meadow Run #153
417 Summit Ave.	Meadow Run #161
507 Summit Ave.	Meadow Run #167
513 Summit Ave.	Meadow Run #177
601 Summit Ave.	Meadow Run #183
607 Summit Ave.	Meadow Run #192

Meadow Run and University Village On Call RA Phone Number 817-690-9389

Arbor Oaks and Timber Brook RA On Call Phone Number 817-600-0382

East Campus Apartments – RA's

Community	RA Residence
The Lofts	The Lofts #205
The Lofts	The Lofts #405

EAST CAMPUS APARTMENTS RA ON CALL PHONE 817-690-9346

Professional Staff

Position	Office Location	Phone Number
Residence Director for Meadow Run and University Village	Arbor Oaks Clubhouse	817-272-1685
Residence Director for Arbor Oaks and Timber Brook	Arbor Oaks Clubhouse	817-272-3981
Assistant Director for Apartment Life	Arlington Hall Suite 100	817-272-1677

Other Numbers

Facilities Management Call Center (Fix-It Line)	817-272-2000
University Housing (Leasing Questions)	817-272-2791
UTA Police - Emergency	817-272-3003
UTA Police Non-Emergency	817-272-3381

YOUR APARTMENT HOME and COMMUNITY

Alterations or Improvements to Property

No alterations, improvements, or additions to the interior or exterior of the premises, furniture, or equipment are permitted without the written consent of the Executive Director of Housing

Operations. You must submit a detailed request to housing@uta.edu and receive written approval before making any changes. If approved, you may be responsible for the cost of such alterations, changes, or additions. In some instances, approved alteration will be performed by the Office of Facilities Management. In most cases, the improvements will become part of the premises and the property of the University and will remain upon termination of the Lease Agreement.

Antennas or Satellite Dishes

Antennas or satellite dishes may not be installed on the apartment building or house or placed outside of the apartment.

Bicycles

Bicycles are not permitted on outside balconies or walkways and may only be chained to university provided bicycle racks or kept inside the apartment. Residents should use care when storing bicycles inside the apartment to protect the carpet from grease and soiling. Bicycles kept on-site are done so at resident's sole risk of loss or damage. Bicycles that appear to be abandoned or damaged (EX: flat tires, rusted) will be removed from bike racks.

It is strongly recommended that each resident register their bicycle with the UTA Police. It is recommended to use a unique number such as your driver's license number or record the serial number of your bicycle and keep it with the sales receipt and a photo of the bike. When registering your bike with the police please provide make, model, and serial number on the bike. UTA Police recommend utilizing at least one "U-bar" of one inch thickness to secure the bike to the bike rack. If a bicycle is left after move-out, it will be removed and disposed of by the University. Bicycles and related equipment only may be secured to bicycle racks. An unsecured bicycle will be seized for safekeeping. Securing a bicycle or related equipment to handrails, trees, buildings, etc. is not permitted and will result in it being confiscated by UTA Police. Contact UTA Police to recover your bicycle or to report it missing.

Bulletin Boards

Each apartment community has a notice board. This allows us to communicate with you through general notices. The notice board is for apartment use only. You should read the board frequently for such things as extermination schedules, upcoming community events, University activities, as well as University Housing and RA Notices. If you wish to post any notice, please obtain permission from your RA first.

Cleaning Expectations

Residents are expected to maintain good housekeeping at all times. Inspections are done once per semester, but could be done at any time if cleaning issues are identified by the Apartment Life staff, Facilities Management staff, or contractors. Failure to maintain your residence in the appropriate manner may result in cleaning fines and/or referrals to Community Standards.

Semi-Annual Cleaning and Sanitation Inspections

The primary purpose of this inspection is to review your residence for any cleaning or sanitation conditions which may require remedy. Unsafe conditions, maintenance problems, or lease violations may also be noted. Residents are responsible to maintain their residence in a clean, sanitary, and safe condition. Below is a list of items that are reviewed during the time of inspection.

Inspection Items

Discard aluminum foil or other materials that are covered with grease.
Degrease and clean oven inside and out.
Clean stove top, including drip pans.
Clean under stovetop.
Degrease and clean vent-a-hood and grease screen.
Degrease and clean refrigerator inside and out. Remove any mold or mildew.
Clean dishwasher. Remove any mold or mildew.
Degrease and clean kitchen walls.
Degrease and clean cabinet exteriors.
Remove all newspaper or non-contact paper item being used as shelf paper in cabinets. (Only Contact Paper Allowed)
Degrease and clean countertops.
Degrease and clean sink and faucet.
Scrub tile floors thoroughly with degreaser.
Store all food in sealed containers.
Remove trash to the dumpster.
BATHS
Remove dirt, soap residue, mold and mildew from bathtub, shower, tile, and grout with suitable bathroom/tile cleaner.
Disinfect and clean toilet with suitable bathroom/tile cleaner.
Clean sink, countertop, and mirror with suitable bathroom/glass cleaner.
Scrub tile floors thoroughly with degreaser.
GENERAL INTERIOR
Organize personal property and perform general housekeeping to ensure safety of occupants.
Remove trash to the dumpster.
Vacuum carpet thoroughly to remove excessive debris.
Pest Control or Sanitation issues
OTHER
Residence in need of extermination services. <i>Comments:</i>
Evidence of over-occupancy. <i>Please specify:</i>

The cleaning and sanitation inspection process is outlined below.

- 1) Cleaning and sanitation inspections of all university-owned apartments will be done on a semi-annual basis and at other times through the year if sanitation issues are noted by university personnel or university-approved contractors.
- 2) Routine cleaning and sanitation inspections of all apartments and houses will be conducted Once a semester. Residents will be notified by email of the time range when cleaning inspections will be conducted. Residents will be provided a copy of the inspection form which explains their cleaning responsibilities. Residents are encouraged to complete a self-inspection prior to the RA's inspection.
- 3) Residents are required to pass the RA's inspection. Failure to pass the RA's inspection will result in a \$20.00 re-inspection charge.
- 4) If the residence does not pass the RA's inspection, the apartment will be re-inspected by the Residence Director the week following the RA's inspection. The \$20.00 re-inspection charge will be

billed to the leaseholder's MyMav account.

- 5) If the residence fails the Residence Director's re-inspection, it will be cleaned by a UTA approved contractor and the leaseholder will be charged the required cleaning fees. Contracted cleaning service fees for an occupied residence are \$50 plus an additional \$10 for every item cleaned.
- 6) Contracted cleaning services are not optional. Should a residence require contracted cleaning and the cleaning is refused, the leaseholder will be referred to the Office of Community Standards for failure to comply with a university official. In addition, additional re-inspections charges may be charged to the leaseholder's account.

Clubhouses

The Meadow Run Clubhouse is for use by residents of the Arbor Oaks, Meadow Run, Timber Brook, and University Village communities. The Clubhouse is also used for Apartment Life staff to host programs and activities for members of the community. Depending on availability of the facility, leaseholders and registered additional occupants may be able to reserve the Clubhouses for activities and purposes which do not disrupt the apartment community or maintenance of the facility. Clubhouse reservations must be made at least 7 days in advance of the event. For more information about Clubhouse reservations, please contact your Residence Director.

Clubhouse Hours:

Meadow Run: 6:00am-midnight

Damage and Repairs Costs

The lessee (resident) will keep the dwelling in good repair and condition. The lessee will be responsible for cleaning, damages, and repair costs except for those caused by normal wear and tear. This shall apply to furnishings, appliances, and fixtures as well as the structure.

Decorating

All decorations should be of a temporary nature so as not to permanently deface or damage the unit's finishes. Residents shall not hang any item nor place stickers on or about windows or the exterior of their residence. Painting of apartment units is prohibited. Leaseholders are responsible for the cost of repairs if needed.

Entrance into your Apartment/House

For your protection, only authorized University personnel, University approved contractors, government inspectors, or law enforcement officers will be allowed into your residence without your written consent to the Residence Director or University Housing. Any person requesting admittance to your residence must also show a valid ID. This includes friends, relatives, phone company, TV repair, etc. Authorized University personnel, University approved contractors, government inspectors, or law enforcement officers may enter the premises for the purpose of inspection, maintenance, pest control, or delivery of notices under reasonable and restrained conditions.

Events and Programs

The staff in your community will coordinate events and programs for your enjoyment and enrichment. Community events are a great way to meet other residents and students and learn new things to help you succeed here at UTA. A calendar of events will be delivered to each unit at the beginning of the month to inform residents of upcoming events.

Exterior Apartment Areas

Exterior apartment areas are common areas, available for use by all residents; therefore, the University may restrict the use or location of personal property in these areas. Residents may place a door mat at their apartment entry and may keep up to three potted plants (planter shall not exceed 12" in diameter) outside their apartment. Residents may not plant any materials in the ground outside their apartment. Empty planters or those with dead plant material cannot be stored outside the apartment and may be removed as abandoned property.

For safety reasons, all walkways, stairs, and balconies must allow at least 42" of unobstructed passage at all times. Children's toys, bikes, boxes, furniture, shoes, garbage, and other resident-owned items cannot be left outside the apartment. No drying of clothing or linens is permitted outside the apartment at any time. Seating, except as placed and provided by the University, may not be kept outside the resident's apartment. The University reserves the right to remove any items which might create unsafe conditions and/or are unsightly in the sole judgment of the University Housing. (See Also "TRASH and COMMON AREAS")

Flooring Care

Flooring is evaluated during the make ready process prior to resident move in. Flooring showing significant evidence of damage, wear, and permanent stains will be replaced. Flooring that are soiled with minimal wear or other imperfections, but are in otherwise serviceable condition, will be cleaned. It is expected that the carpet will not require cleaning or replacement for at least 18 months from commencement of resident occupancy. By acceptance of the apartment at resident move-in, residents are accepting the carpet condition as suitable for a period of at least 18 months.

Residents should properly care for the carpet in their residence by doing the following.

- Vacuuming and sweeping on a regular basis (at least once per week).
- Immediately address any spills or other stains. For carpet, blot the area with a clean cloth and cold water. Use a non-bleach carpet product to spot clean if necessary. (Note: Residents should use caution when using carpet cleaning products to avoid bleaching or destroying the carpet. Should further damage be done to the carpet during attempts to clean spots or stains, the leaseholder may be responsible to pay for carpet replacement.)

At the time of move out, the flooring is inspected by Facilities Management and if the flooring was not properly cared for during occupancy, it may be determined that the flooring must be replaced at the leaseholder's expense.

Neighbors

One of the many benefits of living on campus is meeting a variety of different people. Residents are encouraged to develop positive, healthy relationships with their neighbors and other members of the community. Taking initiative and meeting your neighbors may result in life-long friendships and a feeling of connectedness to your community and the University.

Neighbors and Noise – Suggestions for a Quiet Community

Unfortunately, community living may result in situations where you are disturbed by (or are disturbing) your neighbors. In this section we hope to provide you with some helpful suggestions for addressing noise disturbances.

If you are concerned about a neighbor creating unreasonable noise, these suggestions may reduce or eliminate the disturbances.

1. Determine if the noise is an unreasonable disturbance. A certain level of routine noise is common to all community living situations. It may be helpful to speak with other neighbors or a third party to confirm your complaint. The individual responsible for the noise will be more responsive knowing others have verified the disturbances and you are not being too sensitive.
2. Approach your neighbor in a positive manner. Generally, neighbors appreciate you informing them when a problem occurs and giving them opportunity to respond before involving the Apartment Life staff or UTA Police. In meeting with your neighbor, you should take the following actions.
 - a) Introduce yourself and state how the noise is disturbing you.
 - b) Affirm with your neighbor your desire to solve the problem without involving the Resident Assistant or UTA Police.
 - c) Discuss what noises create a disturbance and when they are unreasonable.
 - d) Invite your neighbor to listen to how loud the noise is in your apartment.
 - e) Exchange phone numbers so you can notify your neighbor if a future problem occurs.
3. Contact your Resident Assistant. Residents should first attempt to resolve conflicts themselves before involving the RA. However, many persistent conflicts often require staff intervention. Your RA can work directly with individuals in conflict to encourage an atmosphere of respect and quiet living. If notified promptly, your RA will verify the disturbance, request the behavior cease, and document the incident. Documentation will be sent to the Residence Director for possible disciplinary action.
4. Contact the RA On Call if your RA is not available. On call RAs are available after 5:00pm weekdays and on weekends to assist when your RA is unavailable.
5. Contact the UTA Police if the Resident Assistant is not available. The primary function of the UTA Police is to address crime-related issues. The Police prefer noise disturbances be resolved between the residents and an RA, but will respond to complaints if needed and as soon as possible. Police may issue a city citation which could result in a minimum \$50.00 fine. Police will also notify the Residence Director for possible disciplinary action.

If neighbors have complained about noise at your apartment, these suggestions may reduce or eliminate the disturbances:

1. Meet with your neighbors. Neighbors may have contacted your Resident Assistant or the UTA Police before discussing their complaint with you. By meeting with fellow residents and affirming your desire to live in harmony, you encourage communication, which may alleviate future complaints. In meeting with your neighbor, you should take the following action.
 - a) Introduce yourself and affirm your desire to solve any noise problems.
 - b) Determine what noises create a disturbance and when they are unreasonable.
 - c) Ask to listen in the neighbor's apartment to observe how loud the noise is.
 - d) Attempt to reach an agreement with your neighbor.
 - e) Exchange phone numbers or encourage your neighbor to come to your door if a future problem occurs.
2. Restrict certain activities to reasonable hours. Many activities such as dishwashing, lifting weights, and listening to music are not perceived as disturbances during the day. However, these same noises can be very disturbing during the evening, late night, and early morning hours when most residents are studying or sleeping. Courtesy should be extended at all

times and noise should be contained within your apartment.

3. Place speakers on foam blocks and away from walls to reduce vibration through the building.
4. Turn down the bass level. It is often bass tones that are most noticeable by neighbors.
5. Use headphones for listening to music.
6. Keep windows and doors closed.
7. Purchase area rugs to place in high traffic areas to insulate noise between your apartment and the apartment below you.
8. Request assistance from your Resident Assistant. Your RA can meet with you and your neighbor to help mediate conflicts and clarify expectations.

Eliminating noise disturbances requires cooperation and respect. Your RA will do his/her best to mediate noise disturbances but will only be effective if both parties are willing to cooperate to resolve the issue.

Privacy

A student will be in violation of the Student Code of Conduct when they engage in surveillance or recording of any type without the subject's knowledge or consent in areas where there is a reasonable expectation of privacy and/or the broadcasting or distribution of such material. (This includes the installation of ring type doorbells).

Roommates

Lease Agreement vs Roommate Agreement

Having a Lease Agreement is not enough to ensure a positive roommate relationship. A successful roommate relationship begins by clarifying the relationship between individual residents and the University.

In a UTA Apartment, a resident is identified as either a Lessee or as an Additional Occupant. Residents should understand how they are identified on the Lease Agreement and be familiar with their rights and responsibilities. The chart below provides a general overview of some of the distinct differences between a Lessee and an Additional Occupant.

Lessee Rights and Responsibilities	Additional Occupant Rights and Responsibilities
The Lessee is responsible to sign the Lease Agreement with the University.	An Additional Occupant does not sign the Lease Agreement with the University. An Additional Occupant is only listed on the Lease Agreement upon request of the Lessee.
The Lessee is financially responsible to the University for all rent and other charges arising from the Lease Agreement.	An Additional Occupant is financially responsible to the Lessee in accordance with the terms agreed to between the Lessee and the Additional Occupant.
The Lessee has the right to add an Additional Occupant to the lease.	An Additional Occupant may not add any other resident to the lease unless the Lessee approves the change.
The Lessee has the right to remove an Additional Occupant from the lease.	An Additional Occupant may not remove any other resident from the lease unless the Lessee approves the change.

The rights and responsibilities of the Lessee and an Additional Occupant are outlined in more detail in the Lease Agreement and the Terms and Conditions for the Lease Agreement. Because the rights and responsibilities between a Lessee and an Additional Occupant differ significantly, residents are strongly encouraged to enter into a written Roommate Agreement with each other.

Roommate Agreements

Sharing an apartment can be a rewarding and amazing experience. However, because conflict is a natural part of the human experience, even the best roommates can encounter awkward or troublesome situations. Roommate relationships are complex because they often involve financial commitments, personal and shared responsibilities, and respect for other's rights and feelings. In addition, roommate relationships are generally not designed to last forever, so it is important to have an agreement which defines what happens when the relationship ends. A written Roommate Agreement can help roommates establish appropriate expectations of each other and reduce the potential for future conflict.

It is recommended that a new Roommate Agreement be negotiated and signed whenever either of the following occurs:

1. A new Lease Agreement is signed, or
2. An Additional Occupant is added to or removed from the Lease Agreement.

If your future roommate is unwilling to negotiate and sign a Roommate Agreement, that is a good indication that you should look for another roommate.

Roommates should negotiate their agreements to reflect their particular situation and needs and should consider having an attorney review their agreement to ensure its legal enforceability. **It is important to note that a Roommate Agreement is an agreement between two or more roommates, and is not an agreement with the University.** Housing staff are not qualified to provide legal advice. Roommates may wish to have their agreement reviewed by an attorney of their choice at their own expense.

You can access a downloadable Sample Roommate Agreement at:

<http://www.uta.edu/housing>

Roommate Conflicts

The following strategies are suggested as possible methods to resolving roommate conflicts. These strategies should be adopted in the sequence noted. If the first strategy is not effective, you may need to escalate the response to the next level.

1). Conflict Prevention:

An important step to preventing conflict is to negotiate a written Roommate Agreement before any financial commitments are made. Defining the roommate relationship early will assist you in assessing whether the roommate relationship is a good match. The Roommate Agreement will also assist in establishing a written plan to guide the relationship if any roommate fails to meet their responsibilities.

2). Personal Confrontation:

Honesty and open communication help resolve problems before they become serious. Listed below are confrontation skills which may assist you in discussing concerns with your roommate.

- Express your concerns early and often, before tension builds to the point where personal communication is strained.
- In any conflict it is generally best to examine yourself first and acknowledge where you may have fault in the relationship. Asking your roommate if there is anything you can do to improve the roommate relationship shows that you are willing to work with the roommate in a spirit of cooperation. Listen first, then talk.
- After acknowledging any faults on your part, it is important to discuss your concerns with the other person in private. While it may be wise to seek counsel before talking to the other person, talking inappropriately about another person to others can be very destructive to the relationship.
- Suggest positive things you may appreciate about your roommate. People are generally less defensive and more receptive when they know that you care about the relationship.
- Express your thoughts with language that does not immediately put the other person on the defensive. Use, "I messages." "I messages" are statements about the communicator's feelings, thoughts, observations, perceptions, and reactions. When confronting someone, talk in terms of yourself. For example, "I think," "I feel," "In my experience," "for myself," "I need," "I've observed."
- Use your speech and body posture to deescalate the situation. Remaining calm and open will always accomplish more than raising your voice or trying to intimidate.
- Focus on the offending behavior involved, not in making judgments about the other person.
- Do not engage in name calling or other behavior which would be disturbing to others. If tempers begin to flare, consider moving the discussion to an alternate location or time.
- Be specific in your description of the behavior and the effect it has on you.
- State your request clearly. Be honest and direct. Do not explain or apologize unnecessarily.
- Use appropriate non-verbal behaviors. Show the intensity of your feelings. Look the other person in the eye. Speak clearly, without hesitation, and lean toward the listener while still respecting their personal space.
- Thank the other person for their consideration of the matter and their future cooperation.
- Document any changes to your prior agreements.
- It may be important to remember that you don't have to like the person you're living with as long as you can effectively communicate with each other.
- If you are not satisfied with the results of your discussion, consider the other strategies noted below.

3). Mediation:

If your roommate will not respond as necessary after personal and private confrontation, you may need the assistance of a mediator. Mediation is a voluntary way to resolve disputes without giving the decision-making power to someone else (like a judge). It involves sitting down with the other side in the dispute and a third-party who is neutral and impartial (the mediator). The mediator helps the parties identify the important issues in the dispute and decide how they can resolve it themselves. The mediator doesn't tell each person what to do, or make a judgment about who's right and who's wrong. Control over the outcome of the situation stays with the parties. A mutually respected friend, parent, faculty or staff member, counselor, pastor, or housing management staff member may assist with mediation. Professional mediation services are also available in the office of Community Standards.

4). Arbitration:

If mediation is unsuccessful, the persons in conflict can agree to arbitration. Generally,

arbitration is done in an effort to avoid the expense and stress of a more traditional legal remedy. After hearing from the persons in conflict, the arbitrator decides on how the conflict should be resolved. Arbitration can be binding or non-binding. Arbitration can be done by a mutually respected individual when all persons agree to the arbitration relationship. Professional arbitrators are also available for a fee.

5). Traditional Legal Remedies:

If all efforts previously mentioned fail to resolve the dispute, those in conflict may consider traditional legal remedies. In this instance, disputes would likely be presented in a civil court before the local Justice of the Peace (JP). Attorneys may or may not be involved. In this instance, each person should carefully evaluate whether all other alternatives have been exhausted. Legal remedies are generally costly and highly stressful for all involved. In this instance, having a written Roommate Agreement to present to the judge would be much more effective than trying to explain an agreement that was never put in writing.

Selecting a Roommate

The University Housing Office does not assign roommates in UTA-owned apartments that are rented by the unit. The most likely source of roommates will come from your associations on the campus. This may include classmates or other students you have met through a variety of student or professional organizations.

Students have also been known to post fliers on campus bulletin boards or at the apartment community mailboxes. You may even consider taking out a classified ad in the Shorthorn. If your new potential roommate is someone you don't know well, you should always interview each other carefully. You may also consider getting references before agreeing to live together.

Transfer of Lease – Lease Assumptions

An Additional Occupant may request to assume the Lease Agreement. Additional information can be found in the Lease Assumption Application Packet that is available from the University Housing Office. (See Also "LEASE ASSUMPTIONS")

Swimming Pools

If you live in an apartment with a pool, we encourage you to read the posted "Pool Rules" and become familiar with them. Remember, there are no lifeguards; therefore, you and your guests will swim at your own risk. Residents should be particularly mindful of the following pool rules.

- ❖ Pool Hours are Sunday through Thursday, 8:00am – 10:00pm and Friday and Saturday from 8:00am – midnight.
- ❖ Warning-No Lifeguard on Duty. Swim at your own risk at all times
- ❖ Proper swim attire only.
- ❖ Residents may bring a maximum of two guests to the pool. Guests must be accompanied by the leaseholder or a registered additional occupant at all times.
- ❖ Children under the age of 14 must be accompanied by an adult at all times.
- ❖ Residents should maintain noise levels that do not disrupt neighbors living near the pool.
- ❖ No glass containers or alcohol in the pool or pool area.
- ❖ Pets are not allowed in the pool or in the pool area.
- ❖ No diving, jumping, running, or rough play in the pool or pool area.
- ❖ Clean up all belongings and trash prior to departure.
- ❖ Safety equipment is for emergency use only. Residents are prohibited from using the safety equipment for any other purpose.

Residents found responsible for leaving food, trash, or other items in the pools area may be responsible for paying cleaning charges assessed by the Facilities Management Staff. Students should be mindful not to get food into the pool water as it may cause the water to be contaminated which could result in the pool being closed.

Window Coverings and Screens

Residents may install additional window coverings other than those which may be present at the time of leasing. University installed mini-blinds, if any, do provide some light control yet may not provide complete privacy. Resident installed window coverings must show white to the outside. The application of aluminum foil, paper, lights, stickers or other decorations to windows is not allowed. Displays in the windowsill shall not be seen from the outside of the unit.

Window screens are not to be removed for any reason other than an emergency. The throwing and/or passing any object, including people, through a window is prohibited. Residents who remove their window screen may be subject to a \$50 fine and sanctions. If a window screen has fallen out, it is the resident's responsibility to report it to Facilities Management at x2-2000. A fine to replace a removed screen may be applied.

YOUR LEASE

Eviction for Non-Payment of Rent

If a leaseholder is delinquent in rent by two months or over \$1000, whichever is sooner, an eviction notice may be delivered to the leaseholder. If rent is not paid within three (3) days after receipt of the eviction notice, the Lease Agreement will be terminated by University Housing and legal eviction procedures will commence. The leaseholder may also be responsible for paying a late fee for rent payments not made by the 5th of the month. See section 10 titled "Default in Payment" of the Apartment Lease Agreement.

Faculty Housing

University faculty members are eligible to lease one-bedroom or two-bedroom apartments only and are restricted to an occupancy period that does not exceed two years. Faculty members need not be enrolled as students at the University of Texas at Arlington. University staff employees are not eligible to lease a university apartment.

Family Housing and Children

Children are also permitted in University apartments according to guidelines established under the section of this handbook covering "Occupants."

Parents or guardians are responsible for monitoring the safety and behavior of their children. Residents should exercise due care at all times to inspect windows, screens, locks and latches to make sure they are in good working order and are being utilized properly to protect children visiting or living in the apartment. Children cannot be left unattended in apartments or apartment common areas. Children under the age of 14 are not allowed to be in community pools except under the direct supervision of an adult.

Keys

One key will be issued to each individual leaseholder and properly registered additional occupant. It is the responsibility of the individual key holder to maintain possession of the key for their duration of their occupancy and for the return of the key upon move out. Leaseholders and/or occupants will be charged \$80.00 for failure to return a key at the time of move out. Additional key procedures are

outlined below.

The number of keys issued to one apartment or house will not exceed the guidelines below. This represents the maximum number of keys available in accordance with the occupancy limits for the residence. The University Housing Office will not issue additional spare keys. All keys are University property and duplication is expressly prohibited.

Housing Description	Maximum # of Keys Issued
Efficiency and 1 Bedroom Apartment	2 Keys
2 Bedroom Apartment and House	4 Keys

A single temporary loaner key can be checked out from University Housing for a 24-hour period if a key is temporarily misplaced. In this instance, the lessee must fill out a Request for Temporary Loaner Key Form. This form is available in the University Housing Office. Leaseholders and Occupants are charged \$25.00 per lockout. If the key is not returned within 24 hours or if the key is lost or stolen, the leaseholder will be charged \$80 for a lock change.

The apartment lessee will also receive a mailbox key. Additional mailbox keys may be purchased for \$17.00 each. In this instance, the lessee must fill out a Key Request Form. This form is available under the Forms menu in the Housing Application.

Residents are not allowed to share their University ID card or keys with another individual or leave them unattended where another individual could access them. Possession of a University ID or keys by someone other than the resident is a violation of handbook policy.

Mav Express Cards are considered keys. When issued key(s) and/or a Mav Express Card, residents should be aware of the policy violations listed below:

- ✓ Giving key(s)/card to any individual who is not an employee of the Housing Office for any reason (i.e., parents, friends, relatives, etc.).
- ✓ Having unauthorized possession of someone else's key(s)/card for any reason.
- ✓ Failure to report losing or misplacing key(s)/card. (Lost keys and cards can give the wrong person access to the building and endanger everyone.)
- ✓ Providing access to a non-resident who does not have an escort. Residents are responsible for any guest who violates any state, University, or Apartment and Residence Life policy once in the apartment community, including unknown non-residents if a resident grants them access to the building.
- ✓ Tampering with any access system, locks, or doors, which includes, but is not limited to, taping over a lock or propping open a door.
- ✓ Excessive requests for temporary keys and/or cards.
- ✓ Leaving the apartment unlocked when not inside.

Key Issuance

The leaseholder will be issued one apartment key on the lease start date. Should the leaseholder choose

to have additional occupants live in the apartment, an additional apartment key or keys will be issued to the occupant(s) only after the occupant has been properly registered using the Online Housing Application.

To obtain an additional key for an occupant, the leaseholder and occupant must follow the process outlined below.

1. Prior to the occupant's move in date, the leaseholder must register the occupant using the Online Housing Application. (see "OCCUPANTS" for instructions for using the Online Housing Application)
 - The leaseholder will need the occupant's first name, last name, Mav ID number, birth date, and email address to register the occupant.
2. Upon complete of the online registration, the occupant will receive a "UTA Housing Confirmation – Welcome Additional Occupant" email which includes a link to the Online Housing assistant.
3. The occupant is required to access the Online Housing Application and complete the "Occupant Application" for the appropriate year to update his/her personal information and emergency contacts.
4. The occupant must bring photo identification to the University Housing to pick up a key.
5. The University Housing will verify that the occupant has been properly registered and has completed the "Occupant Application" before issuing a key to the occupant.
6. The occupant will complete a Key Issue form and can request a copy for his/her records.
7. The occupant must pick up the key within 5 business days of being added to the lease.

Once a key is issued, it is the responsibility of the individual receiving the key to keep the key in his/her possession.

Key Return

Upon move out, each individual must return his/her key to the University Housing according to the procedures outlined below.

Termination of Lease Agreement – Leaseholder and All Occupants Vacating the Residence:

The leaseholder may return all keys to the RA at the time of the move out inspection. Failure to return all keys issued to the apartment/house at the time of lease termination will result in a \$80.00 lock change fee that will be charged to the leaseholder's account.

Occupant Vacates Prior to Termination of the Lease Agreement:

In the instance where an occupant is moving out of the residence before the lease is terminated, the leaseholder is responsible for removing the occupant using the Online Housing Application. Once removed, the occupant should bring the key to the University Housing. Failure to return the key within 2 days of removal will result in a \$80.00 lock change fee that will be charged to the occupant. If the occupant is an immediate family member and not a student, the leaseholder will be charged the \$80.00 lock change fee.

Lease Assumptions

Upon approval of a lease assumption, the locks will be changed and the new leaseholder will be charged \$80.00 for the lock change. The occupant assuming the lease, as the new leaseholder, is required to register any new occupants and/or re-register any occupants that were registered under the original leaseholder's name. The new leaseholder must comply with all key issuance procedures and occupant

registration procedures outlined above.

Lost Key

If your apartment key has been lost or stolen, the lessee or occupant should notify the University Housing. In this instance, the student requesting the lock change for a lost key will be charged a \$80.00 fee, the locks will be changed, and a new key will be issued to the leaseholder and each properly registered additional occupant. All apartment mailbox keys reported lost or stolen will be replaced for a seventeen (\$17.00) dollar charge. Only the Lessee may request a mailbox key.

Lease Assumptions

An additional occupant may apply to assume a lease under the following conditions:

1. The applicant must be a registered additional occupant with possession of keys for at least 6 consecutive months prior to requesting to assume the lease and must be willing to commit to **fulfill the remainder of the lease term upon approval of the lease assumption.**
2. The applicant must be currently enrolled in at least 6 credit hours at UT Arlington (excluding summer).
3. All apartments will be randomly inspected by Facilities Management and Apartment and Residence Life as part of the lease assumption application process. Prior notice will not be provided to complete the inspection.
4. Both the current leaseholder and the applicant must be in good conduct standing with the University. You may not be involved in behavior that is disruptive or damaging to the community. Residents on disciplinary or housing probation are not eligible for a lease assumption.
5. The current leaseholder and the applicant must be in good financial standing with the university.
6. Current rent for the apartment must be paid in full.
7. The occupant must have updated all of their personal and emergency contact information in MyMav and the Housing Portal prior to completing this application.
8. Lease assumptions will not be approved if the unit has not been completely vacated and made ready for occupancy within the last 2 years.

If the lessee and registered occupant meet the guidelines above, a Lease Assumption Application packet must be completed and submitted to the University Housing. The Lease Assumption Application outlines additional fees and procedures for the lease assumption process.

Occupancy Limits

Occupancy limits vary by community and are established as follows. Exceptions for immediate family members of the leaseholder are noted below.

Housing Type	Apartments and Houses Except for Timber Brook, The Lofts and The Heights on Pecan.	The Lofts
1 Bedroom	Two persons per bedroom. (Exception allowed for a child under 5 years old – maximum 3 residents per unit).	Two persons per bedroom. (Exception allowed for a child under 5 years old – maximum 3 residents per unit).

2 Bedroom	Two persons per bedroom. (Exception allowed for a child under 5 years old – maximum 5 residents per unit).	Two persons per bedroom. (Exception allowed for spouse and a child under 5 years old only if leasing the whole unit).
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Occupants

A qualified occupant of a university apartment or house is limited to persons meeting one of the following criteria:

1. the "Lessee" who must be a student at the University of Texas at Arlington
2. an "Immediate Member of the Lessee's Family" who need not also be a student at The University of Texas at Arlington such as a spouse or child or
3. a "Roommate" who must also be a student at the University of Texas at Arlington.

**Leaseholders and Occupants are required to live in the unit. A lessee should not register an occupant for the purpose of obtaining a spare key to the unit.

Leaseholders are required to register all occupants. Leaseholders who fail to register occupants will be considered in violation of their lease agreement and may be subject to pay a \$50 fine for the violation. Registered occupants are eligible for the following services and benefits which are not available to unregistered occupants.

- Key issuance
- Lock out services
- Lease assumption consideration
- Access to pools, clubhouses, and laundry rooms
- Access to community events
- Ability to report maintenance issues/concerns

Any change in occupancy of the immediate family or roommate should be reported to University Housing immediately for the necessary changes on the lease. Changes in additional occupants can be made on-line through the housing website. You will use your university net ID and password to access the information online. If you are having trouble accessing the Online Housing Application, please contact the University Housing Office at 817-272-2791.

Personal Information Accuracy

Each Lessee and Occupant is required to maintain accurate information on the following:

- Name
- University ID
- Date of Birth
- Emergency Contact Information
- Email Address which may be used for housing-related communications.

Property Disasters

High winds, floods, fire, and loss of utility services can result in serious consequences for residents and the property. In the event of such an occurrence, the University shall attempt to restore the premises or services as soon as is reasonably possible. However, the University is not obligated to provide or pay for alternate housing in the event the premises are temporarily or permanently uninhabitable. Should the University determine a property to be uninhabitable, either permanently or

for an extended time, the University may terminate the lease agreement. Residents should purchase appropriate insurance coverage as the University is not responsible for damage to a resident's possessions.

Rent Payments

Rent payments are due and payable in advance on the first day of each month at the Office of Student Accounts in the administrative building. Payments can also be made online. **A late payment fee of \$25.00 will be charged if payment is not received by the due date.** Your rent will be posted to your MyMav account each month. Residents are responsible for checking their MyMav account on a regular basis to view charges due. You will not be sent a bill in the mail. Failure to see the monthly rent posted to your MyMav account does not excuse you from your responsibility to make scheduled payments. Lessee is responsible to contact the University Housing if monthly rent does not appear in MyMav. In addition, failure to receive a salary, loan, grant, or scholarship from the University will not excuse you from rent payments.

If a leaseholder is delinquent in rent by two months or over \$1000, whichever is sooner, an eviction notice may be delivered to the leaseholder. If rent is not paid within three (3) days after receipt of the eviction notice, the Lease Agreement will be terminated by University Housing and legal eviction procedures will commence. The leaseholder may also be responsible for paying a late fee for rent payments not made by the 5th of the month. See section 10 titled "Default in Payment" of the Apartment Lease Agreement.

Right to Re-Rent

If you violate any of the conditions of the Lease Agreement, the Interim Director of Housing Operations may, in the future, decline to lease any University housing to you. Also, if you have been subjected to eviction (except for taking the unit out of service), you may be prohibited from leasing University owned property. If you have a delinquent debt obligation of any nature owing the University, you may be prohibited from entering into a Lease Agreement with University Housing until such time as the debt is satisfied.

Solicitation

Per the terms and conditions of the apartment lease: No solicitation or door-to-door sales of goods and services are allowed in the Premises or UTA housing. Occasional sales or offers of sales of goods or services that otherwise comply with state law and municipal ordinances and that are conducted in the privacy of the Premises when Lessee or the Occupants have given specific invitation in advance for sales persons to come to the Premises for that purpose are not considered to be solicitation. No sales or offers of sales of goods or services within the Premises or UTA housing by Lessee or Occupants on a continuing or scheduled basis is permitted. Residents are prohibited from running a business from their apartment unit.

Student Status

The term "student," as used in all publications provided by the Office of Housing, shall be defined as any individual currently enrolled at The University of Texas at Arlington for a minimum of six credit hours. Residents need not attend classes during the summer to be eligible to remain in student housing, provided they will be a student during the following fall semester.

Students with Disabilities – Requests for Property Modifications

Students requesting modifications should contact the Student Access & Resource Center to inquire about the process for requesting modifications to University Housing properties.

Termination of Lease

(See also "MOVE OUT PROCEDURE")

If you desire to move out and terminate your Lease Agreement, a written Occupant Termination Notice Form and list of Move-out Procedures are available from the University Housing for resident use. The University shall only accept written termination notice. Verbal or other notice is not sufficient. The resident must also obtain a signed copy of this form acknowledging receipt by The University.

Refund of the security deposit is subject to compliance with the terms and conditions of the lease agreement. Failure to provide a written notice at least 60 days prior to the desired lease termination date will be just cause for forfeiture of the security deposit.

There can be significant financial penalties for failure to terminate your lease properly or failure to follow the established move-out procedures. Please refer to the Lease Terms and Conditions for more detailed information concerning terminating your lease agreement.

The Occupant Termination Notice is binding, non-changeable, non-cancelable and the premises must be fully vacated and all items of personal property removed from the premises on or before the lease termination date. The University and new residents rely on the notice. The University may clean, repair and lease the residence for a new resident's occupancy on the day after the lease termination date. (In accordance with the terms and conditions of the lease agreement, the lessee may be responsible for holdover rent charges, liquidated damages, and other expenses if any occupant holds over and fails to vacate on or by the lease termination date.

Move Out Procedure

Residents must follow all guidelines outlined in the lease terms and conditions regarding notice requirements and lease termination dates. (See also "TERMINATION OF LEASE")

1. Complete a written Occupant Termination Notice Form in the University Housing.
 - See section 41 titled "Early Termination by Lessee" of the Lease Terms and Conditions.
 - Refund of the security deposit is subject to compliance with the terms and conditions of the lease agreement. **Failure to provide a written notice at least 60 days prior to the desired lease termination date will be just cause for forfeiture of the security deposit.**
 - The University Housing Staff will provide you with an Apartment Move Out Guide.
2. At least 5 days prior to your lease termination date, the lessee should schedule a move out inspection appointment by filling out the online link provided on the front page of the Move Out Guide. The lessee must be present at the move out appointment or will be charged improper checkout fees.
 - The leaseholder and occupants are required to vacate the apartment no later than 5:00pm on the lease termination date provided on the Occupant Termination Notice. Failure to vacate before 5:00pm will result in improper check-out charges and holdover fees.
 - For lease's terminating on 7/31 the lessee is required to vacate the Premises by noon.
3. Apartments are inspected by the Office Assistant or Resident Assistant staff during the scheduled move out inspection on the lease termination date.
4. Failure to follow established check-out procedures will result in improper check-out fees as outlined below.
5. During certain times of the year Express Check Out may be an option for residents. Residents using Express Check Out are required to follow all instructions to properly check out or may be charged improper check out fees.

Leaseholders will be responsible for paying improper check-out charges if the move out process is not completed as outlined in the lease terms and conditions. A breakdown of improper-check out charges is provided below.

During busy move out periods during December and July residents may have the opportunity to use Express Check Out instead of checking out with a staff member. Express Check Out information will be distributed to eligible residents along with guidelines to properly check out. Failure to abide by the guidelines will result in improper checkout charges.

Improper Move Out Charges	Cost
Failure to schedule appointment online five days in Advance of Move Out	\$20
Failure to Arrive on Time for Scheduled Appointment with the RA	\$20
Resident not prepared for scheduled move out inspection	\$20
Failure to use express envelope/fill out information	\$20
Failure to return envelope on scheduled move out date	\$20
Failure to vacate by contract end time(<i>may also be responsible for Holdover Penalties</i>)	\$50
Failure to Check Out with staff	\$50

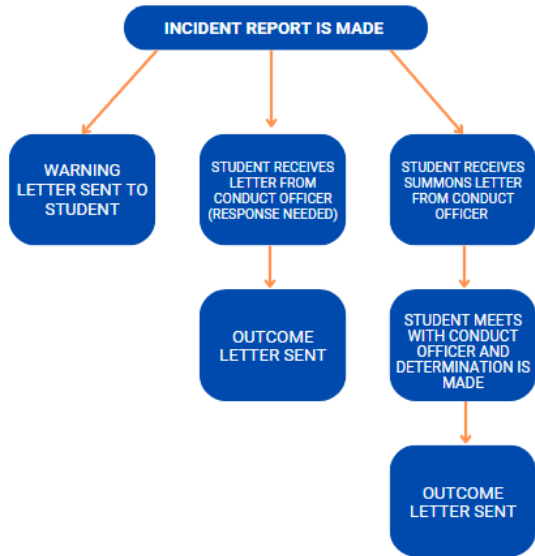
Utilities

Utilities in the apartments will be furnished and paid for by the resident unless specifically stated otherwise in the Lease Agreement.

YOUR CONDUCT

CONDUCT PROCESS

Once an incident report is filed, one of the following will occur, depending on the nature of the allegations



Leaseholders, occupants, and their guests should conduct themselves in such fashion as is fitting of community living and show due consideration to neighbors and are responsible for adhering to the policies outlined in this handbook as well as all university policies. Disturbances or otherwise disorderly conduct may result in disciplinary action, termination of the lease, and other disciplinary remedies available. Leaseholders are responsible for the behavior of their registered additional occupants and guests. Students are required to provide their UTA ID card to staff members when asked for it.

Student agrees to abide by the policies established by University for each community. Violations of these policies may also be referred to the Office of Community Standards and/or result in disciplinary action being taken against the Student. Student agrees that personal property possessed by Student in University Housing in violation of law and/or University housing policies may be seized and disposed of by University at University's sole option and discretion in accordance with its policies on disposal of surplus property or other applicable policies.

When a violation is believed to have occurred, it is reported to the Residence Director. The reported violation can be handled in a variety of ways: a conference with the Residence Director, Assistant Director, the Assistant Director for Residential Conduct, or the Director of the Office of Community Standards. A student's prior conduct record, the type and severity of the incident determines whether a student is referred to the university conduct process.

Conduct Appeal Process (for housing cases ONLY)

Residents who are found responsible for a violation of Apartment and Residence Life policy have the right to appeal the decision when it results in a reportable record (i.e. housing probation, housing suspension/removal, or removal of a right or privilege). An appeal must be based on an error in the disciplinary process that substantially impacted the outcome, as outlined below in the grounds for appeal. If grounds for appeal exist, the appeal will be heard by an appeal officer. In cases where an ARL staff member renders the original case decision, the appeal officer will be the Assistant Director for Residential Conduct. In cases where the Assistant Director for Residential Conduct renders the original decision, the appeal will be heard by an Assistant Director of Apartment and Residence Life. Decisions may be appealed by submitting a written narrative, through the online appeal form found in the student's outcome letter outlining the basis for their appeal, within five (5) business days of the date which the outcome letter was sent. The appeal officer will review the information and provide a decision within fourteen (14) business days. The appeal decision will be communicated to the student via letter and/or email. The appeal officer's decision is final. Appeals that are not based on one of the grounds for appeal articulated below or that are received after the appeal deadline will be denied.

The following will be allowed as ground(s) for appeal:

1. New evidence not reasonably available at the time of the conduct meeting,
2. Evidence of a procedural error in the student disciplinary process that substantially impacted the outcome
3. Evidence that the sanction is excessively severe. Residents who are found responsible for a violation of the University's Handbook of Operating Procedures and issued an official warning are not eligible to appeal.
4. Bias of the conduct officer and/or hearing officer.

Alcohol

Residents of legal age in the State of Texas and their guests of legal age in the State of Texas may possess and consume alcoholic beverages in the privacy of their residence. Possession or consumption of alcohol in public areas is prohibited. Public areas include any area outside of your apartment such as courtyards, walkways, balcony areas, pool areas, etc. Disciplinary action will also result if you or your guests become disorderly or if you are found to have alcohol in the presence of minors. Apartment residents of legal drinking age may store alcohol in kitchen cabinets or fridge however are not allowed to consume alcohol in the same room of roommates or guests under the legal age. Excessive amounts of alcohol are prohibited. Excessive amounts include, but are not limited to, kegs.

Campus Carry Housing Policy

Only License to Carry (LTC) Individuals who are licensed by the State of Texas to carry a concealed handgun may be in possession of a handgun in university owned housing in accordance with State law and UTA policy. A licensed holder in university owned housing must have their handgun(s) on or about their person or safely secured or stored to prevent tampering or theft. When the handgun is not on or about their person, the handgun must be stored in a combination or electronic locking steel safe. The safe must be securely attached to a bed frame or other furniture with a steel tethering cable, to minimize the possibility of theft. This policy applies to university owned housing residents and their guests. Violation of this policy will be a breach of the Contract/Lease and the University may terminate the Contract/Lease and right of occupancy and exercise all rights and remedies under the Contract/Lease. For more information regarding weapons on campus and the carrying of concealed handguns, visit UTA's [Weapons on Campus and Concealed Carry Policy](#) and UTAPD's website on [Campus Carry](#). Roommates in University owned housing may select a preference for a roommate who agrees not to possess a handgun on the University Campus; however, the University makes no guarantee to fulfill any request. If a student is not satisfied with their assigned roommate or room, they may request a change.

Disruptive Behavior

Disruptive behavior in or around the Residence Halls/University Apartments is not permitted.

Disruptive behavior includes any of the following:

Behavior that unreasonably interferes with the normal functioning of a residential facility or unreasonably impedes the rights of students or staff is prohibited. This includes but is not limited to:

- Behavior where the safety of participants, other students, staff, or property is compromised; lewd or indecent behavior; or where the actions of a person or group require the response of a housing staff member or other university employee.
- Threatening, intimidating, or endangering the health, safety, or welfare of yourself or a member of the University community; and/or
- Engaging in inappropriate behavior that necessitates an additional response from campus or city personnel.

Drones

Residents are not allowed to possess or operate drones on campus.

Fire and Life Safety

All residents should be aware of and concerned about fire and safety hazards and the very real dangers to life and property and protect themselves accordingly. Life safety inspections of apartments and houses will be conducted at any reasonable time to ensure life safety devices are working properly. Life safety inspections also serve to identify violations of the Life Safety Code or University policy. Such inspections are unannounced and may be performed in conjunction with other building services. University staff and/or the State Fire Marshal shall perform life safety inspections. Housing may impose sanctions and/or fines of Violations found during Life Safety Inspections.

Residents who are found responsible for causing a fire or who contribute to the spread of a fire due to tampering with fire safety equipment are financially liable for the following damages:

- Injuries or death caused to self or others
- Damages to personal property owned by self or others
- Damages to property owned by the University

The University assumes no liability for damages to personal property, injury, or loss of life. Personal property or renter's insurance, health, and life insurance are the responsibility of the resident. Residents are encouraged to be conscious of fire safety risks and protect themselves against such losses. Residents should purchase appropriate insurance coverage, avoid unsafe practices, and promptly report any fire safety concerns.

Fire Safety Policy Violations	Minimum Sanction for Violation
Causing a fire through intention or negligence	\$100 Fine + Costs for Actual Damages and/or Injuries (Subject to criminal prosecution and arrest- State Jail Felony)
Causing a fire alarm through negligence, or non-negligence after 2 nd alarm incident	\$50 fine
Contributing to the spread of a fire through tampering with fire safety equipment	\$100 fine + cost of Repairs (Subject to criminal prosecution and arrest-

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	State Jail Felony
Disabling a smoke detector or tampering with fire safety equipment, or intentionally pulling a fire alarm	\$100 fine + cost of Repairs (Subject to criminal prosecution and arrest- State Jail Felony)
Damage to fire sprinkler equipment	\$100 fine + Cost of Repairs
Hanging items from fire protection equipment	\$100 Fine + Costs for Repairs or Actual Damages
Unhooking a door closure or tampering with/disabling a lock	\$50 fine
Unapproved or unauthorized space heater	\$50 fine
Possession or use of candles or other open flame lighting	\$50 fine
Possession or use of incense or wax warmer	\$50 fine
Possession of a Micro Transportation Device (e.g. Bikes, electric scooters, skateboards)	\$50 fine
Possession or use of explosives/fireworks/weapons (including live, spent, play or look alike weapons of any kind)	\$50 fine
Possession or use of fuels (gasoline and other flammable liquids or gas)	\$50 fine
Possession or use of halogen lighting or any lamp exceeding 120 watts including lava lamps, neon signs and/or 3D printers	\$50 fine
Failure to evacuate for a general fire alarm	\$50 fine
Propping open a door	\$50 fine
Obstructing a route of fire egress	\$50 fine
Improper disposal of cigarette butts in the apartment commons areas	\$50 fine
Barbecuing within 20 feet of any combustible surface or under any walkway, balcony, or overhang	\$50 fine
Possession of non-approved appliance	\$50 fine
Covering vents	\$50 fine
Smoking in building or evidence of smoking in building.	\$50 fine
Smoking near apartment, except in personal vehicle with windows rolled up.	\$50 fine
Personal items located within 18 inches of any sprinkler head.	1 st offense warning, 2 nd offense \$50 fine
Having or using an extension cord (Heavy-duty, three-prong, UL listed power strips with surge protection are required)	1 st offense warning, 2 nd offense \$50 fine
Not plugging microwave/refrigerator directly into the wall.	1 st offense warning, 2 nd offense \$50 fine
Possession or use of plug-in string lights (only battery-operated UL Listed LED string lights are allowed)	1 st offense warning, 2 nd offense \$50 fine
Overloaded electrical outlet/use of multi-outlet adapter	1 st offense warning, 2 nd offense \$50 fine

Power strip not plugged directly into outlet	1 st offense warning, 2 nd offense \$50 fine
Exposed wiring	1 st offense warning, 2 nd offense \$50 fine
Excessive paper or trash	1 st offense warning, 2 nd offense \$50 fine
Combustible materials hanging from ceiling	1 st offense warning, 2 nd offense \$50 fine
At the discretion of the housing management staff, a substitute sanction may be issued in lieu of a fine for the first offense.	

Barbeques

Barbecue grills, charcoal, and lighter fluid are prohibited in individual apartments and may not be stored (even temporarily) in a unit. Common area grills are placed throughout apartment communities for public use. When barbecues are in use they must be tended to at all times. Coals must be extinguished immediately after use to prevent fire hazards or injury to children. To extinguish, coals should be doused with water. Do not dispose of hot coals in the dumpster. Contact Environmental Health and Safety (EH&S) at 817-272-2185 or ehsafety@uta.edu to obtain a hot coals bucket. Electric grills are permitted in apartments.

Commented [HC2]: Re-evaluate whether we should even have the common area charcoal grills if charcoal and lighter fluid cannot be kept or stored

Candles and Incense Prohibited

Candles: Candles may not be burned and are not allowed in apartments as decoration. Possession and/or use of a candle will result in disciplinary action, and a \$50 fine.

Incense: Use or possession of incense is not allowed. Possession and/or use will result in disciplinary action, and a \$50 fine.

Wax Warmers: Use or possession of wax warmers is not allowed. Possession and/or use will result in disciplinary action, and a \$50 fine.

In the event of a power outage, flashlights or other battery-operated lights should be used; the use of candles, kerosene lanterns, and other open-flame lighting is prohibited.

Extension Cords and Power Strips

Residents may not use extension cords in apartments and houses. Residents may only use heavy duty, three-prong, and UL listed power strips with surge protection. The wire size selected must be sufficient to carry the expected load, plus an additional 50% overload. Suggested wire sizes for given loads are as follows:

Wire Size Load

- #16 to 13 AMPS (1520 watts)
- #14 to 15 AMPS (1750 watts)
- #12 to 20 AMPS (2340 watts)

Power strips should be kept to the minimum length possible and should never be run under rugs nor have curtains or drapes hung from them. Cords that show signs of wear should be replaced. High wattage appliances such as air conditioners or electric grills shall be plugged directly into a wall outlet. Power strips shall be plugged directly into the outlet and may not be plugged into another power strip. Multi outlet adapters are not allowed.

Extermination Products

Extermination services are provided by the University. Students are prohibited from using their

own personal extermination products (ex: bug bombs, bug spray, boric acid), the only exception is residents may use pest bait stations. If your residence is in need of extermination services, please call Facilities Management at 817-272-2000 or fill out an online work order at uta.edu/fixit. Failure to report pest control issues immediately will result in a student conduct referral and a monetary fine of \$75.00.

Fire Drills

Unannounced fire drills are conducted every fall and spring semester in each apartment community. At any time the fire alarm is sounded, residents should evacuate the building immediately in a calm and collected manner. Residents should take their keys and lock the residence upon exiting. Failure to evacuate for a fire alarm, whether during a fire drill or an actual emergency, may result in a \$50 fine and a referral to the Office of Community Standards.

Fire Extinguishers

For your safety, fire extinguishers may be found in various places throughout the apartment communities. Please be aware of their locations.

Fire Sprinkler Systems

UTA's newest apartment communities, Arbor Oaks, Meadow Run, Timber Brook, and The Lofts are constructed with fire sprinkler systems in each apartment. The University Village apartment community is not equipped with fire sprinkler systems. Residents living in apartments with fire sprinkler systems must be careful not to damage the sprinkler heads or an accidental discharge of water may result. In addition, residents may not store personal items within 18" of any sprinkler head. Residents shall not hang anything from sprinkler heads.

Flammable Storage

Flammable liquids may not be stored in University Housing. Gasoline, petroleum-based solvents, paint thinners and similar flammable materials should be kept in metal containers and stored well clear of living areas. Such containers should be stored in a secure area away from excessive heat or flames. Flammables should never be stored in automobiles.

Halogen Lamps and 3-D Printers Prohibited

Because of the serious fire safety concerns associated with these appliances, halogen lamps and 3-D printers are not allowed in University owned residences.

Holiday Decorations

Decorating your home to help the spirit of the holidays is encouraged. However, some guidelines should be followed: never use faulty electrical equipment or overload circuits. Live Christmas trees are prohibited, but artificial, fireproof trees are allowed. Holiday lights that plug into an outlet are prohibited, only battery operated, UL listed LED string lights are allowed. No fabric or cardboard shall be mounted on walls and doors.

Outdoor Burning

Residents are prohibited from having, attempting to create, or creating a fire outdoors in the apartment community. This includes the use of fire pits. Fire use is limited to barbeque equipment provided by the university (see FIRE SAFETY – BARBEQUES).

Room Decorations

Everyone likes to add a little of their personality to their home. Decorating makes a residence more

livable and is certainly not discouraged. However, be sure your ingenuity does not lead to disaster. Cloth hangings from the ceiling (you have probably seen a parachute canopy used for ceiling decoration) and paper posters covering the walls are another danger. Residents are not allowed to cover more than 20% of their wall with decorations. Examples of items that quickly violate the 20% are tapestries, multiple posters, vines, etc. Imagine the situation if anything were to ignite a room with you in it, asleep. Give yourself a chance. Do not overload your room with combustibles.

Smoke Detectors

Hardwired smoke detectors are installed in all university apartments. Smoke detectors in university apartments and houses do not require any resident maintenance or battery replacement.

Notice: Tenant shall not disconnect or intentionally damage a smoke detector. Tenant may be subject to damages, civil penalties, and attorney's fees under Section 92.2611 of the Texas Property Code for not complying with the foregoing notice.

Please be aware, if you disable any smoke detector rendering it inoperable, fail to report malfunctions to our office in writing, or violate any fire safety policy, you will be liable for damages and subject to applicable criminal and civil penalties and University sanctions.

Space Heaters

A space heater is not allowed unless special permission is received and a heater is provided by Facilities Management.

Guests

There will be times when you may have overnight guests visiting throughout your stay with us. All guests must be registered and approved to be a guest prior to their stay. A guest must be registered by the leaseholder or occupants (14 and older) no matter the length of the stay. To register a guest please fill out the online form on the Housing website at

<https://www.uta.edu/housing/forms/guest-policies-and-occupancy-limits.php>

Guest requests are processed during the work week, so it is encouraged to fill out the request form in advance to receive approval. If the guest is approved to stay, the maximum time allowed will be three nights a month. Guests cannot have consecutive stays from one month to the next.

All residents must escort their guests at all times and are responsible for their behavior at all times. This requirement dictates that guests must be under the direct supervision of their host at all times while visiting. Failure to do so will result in disciplinary action and the resident may lose the privilege of inviting guests to the apartment. Violation of the guest policy may result in a \$50 fine.

To ensure the safety and comfort of individuals living and visiting our apartment communities apartments, units have the following capacity:

	Unit Type	Maximum Number of people allowed in unit		Maximum Number of people allowed in unit
Arbor Oaks	1 Bedroom	5	2 Bedroom	9
Timber Brook	1 Bedroom	5	2 Bedroom	9
Meadow Run	1 Bedroom	5	2 Bedroom	9

University Village	1 Bedroom	5		
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The Lofts	Maximum Number of people allowed in unit
1 Bedroom	4
2 Bedroom	6

Guests: Caretaker/Babysitter

A Leaseholder or Occupant may register a caretaker/babysitter for an occupant 13 years and under to assist in the daily care of the child. The caretaker/babysitter must be at least 14 years old or older. To register a caretaker/babysitter, the Leaseholder must submit a "Guest Request" online and select the "Caretaker" option. This must be completed 5 days in advance. There is no limit to how many days a caretaker may watch the occupant, however if the caretaker/babysitter intends on staying overnight, they may only stay overnight a maximum of 3 times per calendar month. This must be indicated when submitting the guest request form. All guest that are not registered will be asked to leave.

Micro Transportation Devices

Charging, storage, and possession of "micro transportation devices" within university-owned housing facilities is prohibited due to posing a fire hazard. "micro transportation devices" includes any kind of self-balancing device which is powered by a lithium-ion battery.

Incident Reports

The Incident Report is a form used by the Apartment and Residence Life staff to communicate information to other staff members and to the Office of Community Standards. This form is used to communicate violations of policies, medical emergencies, and all other unusual occurrences that staff members address while performing their jobs in the residential community. Incident Reports are not disciplinary actions in themselves - they are communication devices. A report can result in a range of consequences depending upon the frequency or severity of violations. It is a confidential Apartment and Residence Life record that is shared only with the individuals involved in the incident, staff, and the Office of Community Standards or UT Arlington police when necessary unless the student gives written permission to share it with others.

All staff members are required to file an Incident Report whenever they encounter a potential violation of policy. Staff members may take photographs during an incident and include the photos to the incident report. If cited in a report, residents will be provided with a copy of the report to review prior to their adjudication. Residents do not have to agree with the details provided by a staff member in an incident report and have the opportunity to convey their information about the event in a conduct meeting.

Internet, TV and Phone Service Prohibited Conduct

Student must abide by the terms and conditions contained in the University of Texas at Arlington's Guide for Residential Internet, TV, and Phone Services. Students shall not violate federal copyright laws. It is against policy to use a router that is not property of the University.

Noise Disturbances

According to the UTA Apartment Lease Agreement, property shall at all times be used and occupied in such a manner as will not disturb, interfere with, or affect the comfort, peace and quiet enjoyment of

neighboring property. The University will not condone disturbances and other disorderly conduct. Playing of drums and electrical instruments on the premises of the University apartments is prohibited.

To discourage noise disturbances on campus, the UTA police may issue citations for loud or excessive noise violations. The associated fine is \$50 per violation. The UTA Police regulation is noted below.

Residence – A violation consists of but is not limited to the playing, using or operating, or permitting the playing, using or operating, of any television or radio receiving set, musical instrument, or other machine or device for producing, reproducing or amplifying sound, in such a manner as to create a noise disturbance. If the noise can be heard distinctly from 25 feet it shall be prima facie evidence for violation of the regulation.

Vehicle – A violation consists of but is not limited to the playing, using or operating, or permitting the playing, using or operating, of any radio receiving set, or other machine or device for producing, reproducing or amplifying sound, in such a manner as to create a noise disturbance. If the noise can be heard distinctly from 50 ft it shall be prima facie evidence for a violation of the regulation. The mere sound of the engine is not a violation.

In addition to the fines noted above, disturbances or otherwise disorderly conduct may result in disciplinary action, termination of the lease, and other disciplinary remedies.

Quiet Hours

All Community living requires reasonable compromises to maintain a peaceful and quiet environment that is conducive to academic success. Residents should not make or permit noise which may be objectionable to other residents. Simple behaviors can help to reduce unnecessary noise. Residents should take off boots or heavy shoes when in the apartment; and keep the volume on the stereo, TV, or radio at a reasonable level.

While noise can be a problem, it is important to realize a certain amount of noise is to be expected in a community living environment and under normal circumstances. Residents should be tolerant of individual differences in lifestyles and routines. (See also “Neighbor Relations”)

Residents must respect the rights of others in regards to noise levels and adhere to the designated quiet hours outlined below.

Sunday through Thursday, 10 p.m.-9 a.m.
Friday and Saturday, midnight to 9 a.m.

Courtesy hours are in effect 24 hours a day, seven days a week. If a resident requests a neighbor be quiet, the neighbor should be respectful of their request. Failure to abide by these guidelines will result in intervention by an Apartment Life staff member and possible disciplinary action.

Over-Occupancy

Violation of the occupancy limits and guest policies have a negative effect on residents of the community. Problems resulting from these violations include:

- Increased rents and operating expenses as a result of excessive utility consumption and excessive wear and tear on the property
- Shortage of hot water
- Increased sanitation and pest control concerns
- Shortage of parking spaces

- Increased noise
- Increased risk of fire safety hazards

The following conditions may be considered as evidence of an occupancy limit and/or guest policy violation:

- Failure to register overnight guests prior to their stay as is described in the Guest Policy.
- Non-residents using a UTA housing address as a mailing address. Only authorized current occupants may receive mail at the residence.
- Excessive number of people observed sleeping in the residence.
- Excessive amounts of bedding materials or sleeping items observed in the residence. Including, but not limited to, mattresses, blankets, and pillows.
- Evidence of a person using a residence as if that person were an occupant, but not actually being registered as an occupant or guest. Examples of this may include, but are not limited to, keeping clothing and other personal belongings in the residence, sleeping overnight in the residence on a regular basis, and using the bathroom and shower facilities as if they lived in the residence.
- Statements from a registered occupant that their ability to study or sleep is hindered by the frequent presence of an unregistered occupant or guest.

Occupancy limits violations will result in a \$250 fine and housing probation and other disciplinary sanctions may be imposed which could include termination of the lease.

Pets

Except for service animals (in the presence of the human in which they are trained to provide the service for), or animals approved by the Student Access and Resource Center no animals are allowed (even temporarily) anywhere in the apartment, or apartment community. Residents approved to have an animal by the Student Access and Resource Center must complete a housing addendum in the Housing Office before the animal is allowed in the resident's apartment. Fish in aquariums less than 10 gallons are allowed in student apartments. Residents are not allowed to possess any animal care items such as food, toys, litter, etc. Care and feeding of stray or unauthorized pets is prohibited.



Residents found to be in possession of any prohibited pet(s) or possession of animal care items will be referred to the conduct process and will be charged a minimum fee ranging from \$200-\$375 per incident, in addition to any cleaning and sanitation fees, and be asked to remove the pet from the property immediately. Repeat violations or violations of the housing addendum for approved animals may result in disciplinary action, including termination of the lease and/or immediate removal of animal.

Note: A small number of Apartment and Residence Life professional staff (Residence and Community Directors) are approved to have one pet living in their apartment. All approved pets living in the apartments will be distinguished by a sign on their door.

Smoking

In effect as of September 1, 2019, a Texas law makes it illegal for anyone under 21 to use or possess tobacco and nicotine products—with the exception of military members. The law raises the age from 18 and makes it a class C misdemeanor to possess, purchase, consume or receive cigarettes, e- cigarettes or tobacco products. UTA is a tobacco-free campus—and has been since 2011. The use and possession of all tobacco products—including cigarettes, cigars, pipes, smokeless tobacco, electronic cigarettes, vaping devices, and other tobacco products—is prohibited everywhere on campus. The ban

encompasses all outside property and grounds on UTA and its affiliated campuses. Smoking devices such as hookah are not allowed to be used or stored on campus. website:

NOTE: Smoking legal herbs, such as salvia, delta 8, K2 herb, or substance that is similar in effects or smell to marijuana, or that requires the use of drug paraphernalia is prohibited in all apartments and property surrounding or considered part of the apartment community or house. The use of drug paraphernalia (pipes, bongs, roach clips, or similar devices) will be treated as a violation of the University policy related to use and/or possession of illegal drugs.

Trash and Common Area Expectations

All residents benefit from clean and attractive grounds and common areas. To achieve a neat, safe, and health conscious community exterior, residents are expected to cooperate with the following regulations.

For safety reasons, all walkways, stairs, and balconies must allow at least 42" of unobstructed passage at all times. This regulation means that with the exception of a few plants (only decorative planters with live foliage are allowed outside your apartment) and a door mat, other resident-owned items are generally not allowed to be placed outside the apartment.

1. Do not place trash outside your residence or anywhere in the community other than the designated community dumpsters. Trash should remain in your residence or be taken immediately to the dumpster. Trash must be placed inside the dumpster and not left beside it.
2. Bikes may be kept only in a bike rack or inside your residence. They may not be attached to the railings or stairs.
3. Do not store barbecues and supplies outside your residence. Community barbecues are available for resident use, and personal barbecues and supplies may not be stored outside. Also, propane may not be stored inside of your residence as this is a fire hazard.
4. Personal items such as shoes, clothes, or cleaning supplies cannot be kept outside your residence. Wet items (clothes, mops, etc.) can dry in your bathroom and shoes can be placed on a rack inside your residence.
5. Do not place seating outside your residence. Only seating placed and provided by the University may be kept outside the residence.
6. Do not feed or care for animals outside your residence. Animals need responsible owners for proper care. Encouraging stray animals also invites fleas and other pests into the community. In addition, strays frequently create noise disturbances as they cry for food and attention.
7. Window coverings may only show white to the outside. All residences are furnished with blinds. Applying aluminum foil, screening films, or paper to windows is not allowed.
8. Remove all personal items from laundry facilities. Any personal items that remain in the laundry facility unattended will be considered abandoned and removed at the owner's expense.
9. Properly dispose of mail. Unwanted mail addressed to you should be placed in a nearby recycling can or taken to your residence. If you receive mail that does not belong to you please write "Return to Sender" and place it in the outgoing mail slot. The recycling cans by the mailboxes are only for paper.
10. Residents are prohibited from throwing food items at each other in public areas, including the clubhouses, pool decks, and parking lots. Residents found throwing food items will be assessed a minimum \$50 charge.

The University may remove and dispose of any item that may create an unsafe condition or is unsightly in the sole judgment of the Department of Apartment and Residence Life. Apartment Life staff conduct outdoor aesthetic checks for all apartments on a continuous basis. If a residence has a violation, notification is left indicating the date of the occurrence and concerns noted. Residents found in violation of the trash and common area expectations will be charged \$50.00 per incident and will be entered into

the Student Conduct process.

Record of these violations will be maintained in the Apartment and Residence Life office. If a resident wishes to contest the evaluation of their exterior aesthetics or any violations, they may submit a written appeal to their Residence Director within 24 hours of receiving notice.

Trespassing

Any unescorted guests in an apartment community, former residents that have checked out, or residents who have been suspended from University Housing for disciplinary reasons are considered trespassers. Residents suspended from University Housing may not enter, visit, or be on any UT Arlington housing properties, including residence halls, UT Arlington owned and operated apartments, and/or Centennial Court Apartments.

If anyone is found trespassing in a residence hall, the UTA Police may issue a Criminal Trespass Warning (CTW) and/or arrest the person. Anyone who has been issued a CTW and is found trespassing again in the future may be arrested.

Seizing Property

Student agrees that personal property possessed by Student in University Housing in violation of law and/or University housing policies may be seized and disposed of by University at University's sole option and discretion in accordance with its policies on disposal of surplus property or other applicable policies.

Unauthorized Locks

Residents may not install key or combination operated locking devices on individual bedroom or bathroom doors. Residents who are concerned about losses to personal property should purchase adequate insurance coverage or consider purchase of a residential safe. Residents found in violation of this policy will be required to remove any resident installed lock(s) and reinstall the University provided hardware to its original condition. Failure to cooperate with this request within 24 hours of delivery of notice may result in you being charged for labor and material costs to restore the door hardware to its original condition.

A resident may not remove, change, re-key, replace or alter a security device or have it removed, changed, re-keyed, replaced or altered without the written permission of the Interim Director of Housing Operations.

Vandalism

Vandalism is considered damaging, destroying, or defacing any facility, structure, property, or equipment owned, leased, or controlled by another entity. All acts of vandalism will be reported to the UTA Police. Residents found to be responsible for any acts of vandalism may be required to pay restitution and may be referred to the Office of Community Standards.

Weapons and Fireworks

The use or possession of firearms (excluding those that fall under the Weapons on Campus and Concealed Carry policy, i.e. a handgun), fireworks, illegal or lethal weapons in University owned residential premises, or elsewhere on the University campus, is prohibited. Weapons prohibited in the University owned residential

premises or elsewhere on the campus are defined by Texas Penal Code, Title 10, Chapter 46 and include, but are not limited to, any firearm (except a legally possessed handgun), location-restricted knife, club, explosive weapon, machine gun, short-barrel firearm, armor-piercing ammunition, chemical dispensing device (other than a small chemical dispenser sold commercially for personal protection), zip gun, tire deflation device, or improvised explosive device. According to Texas Penal Code, Title 10, Chapter 46, these weapons are prohibited on the premises of a school or educational institution, unless written authorization has been granted by the institution. Additional items prohibited in University owned residential premises or elsewhere on the campus include nooses, firearm silencers, switchblade knives, swords, hoax bombs, stun guns, illegal knives, knuckles, fireworks, play look-alike guns, paintball guns, pellet or BB guns, and decorative firearms (working or non-working), or any other object that would not be considered a weapon in its intended use, but that has been modified in a way to make that object usable as a weapon (i.e. a homemade Morgenstern bat).

Other Types of Violations

As a residential student you are also expected to abide by policies listed for your residential facility, as well as, those outlined in the university Handbook of Operating Procedures (HOP). To review the complete handbook of operating procedures, you can go to <https://bit.ly/StudentConductHOP>.

YOUR SAFETY

Building Evacuation

In the event of a continuous sounding of the fire alarm in the apartment vacate the building immediately according to the posted evacuation route by doing the following:

1. Stop what you are doing and walk, not run, to the primary or alternate stairwell or exit.
2. Take your keys with you.
3. Close and lock all doors behind you.
4. Once evacuated, remain at sufficient distance to ensure:
 - a) Personal safety
 - b) Safe performance of emergency operations
 - c) Treatment and removal of the injured

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EMERGENCY RESPONSE PROCEDURE

Actions you should take in emergency situations



Go to <http://www.uta.edu/mymav>

Provide your cell phone number so that UTA can send you text alerts in the event of an emergency or disruption to normal University operations.

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5. Do not re-enter the building until the alarm is silenced and the “all clear” announcement is given by the emergency response team.

Fire Safety – What to do in the Event of a Fire

Each year, countless lives are lost and property destroyed due to residential fires. Sadly, many of these tragedies could be avoided by taking necessary precautions and being prepared to respond in the event of a fire emergency. The following steps should be taken in the event of a fire.

Sound the alarm

If you are the one to discover a fire, you should first sound the alarm. Call out as loudly as possible "Fire, Fire" and activate the fire alarm pull station.

Evacuate to a place of safety

Residents should always evacuate to a place of safety when the alarm is sounded – even if they do not see any flames or smoke.

Escape from fire and smoke

Are you aware of exactly what you should do if there is a fire in your residence?

Are you aware that the toxic and noxious gasses given off by burning furnishings and structures, particularly with the new exotic synthetic materials, are known to deaden the normal senses and even in some cases act as mind-altering drugs?

Only a few breaths of smoke from some burning plastics are enough to cost you your life. This is why you should never go back into a burning building. Advise the professional, properly equipped fire fighters about people or pets needing to be rescued. Don't return for valuables. Remember, no material item is worth your life.

As you leave a burning building, close room doors to limit the spread of fire and smoke. Do not be too hasty in jumping from upper levels.

The message is loud and clear: stay out of the smoke and do not enter or reenter a burning building unless you are properly equipped or are certain you will not breathe the smoke. Only a couple of breaths can incapacitate you. A wet towel can reduce the potential for searing your lungs, but it won't filter out toxic gasses.

Before opening your door, place your hand on it to test for heat. If the door is hot, do not open it. If the door is not hot to the touch, brace yourself and open it slowly. If there is a heavy pressure and a rush of hot air and smoke, close it immediately and use your alternate escape method.

If you are on an upper level and cannot leave by a window, use towels or bed linen to stuff the opening around the door to keep the smoke and gasses out. Wetting them improves their sealing quality. Move to the window and open it slightly. If it is a double hung window, open it a few inches at the top to let smoke and gasses out. Then open it a little at the bottom to let in fresh air to breathe.

Use the small opening at the bottom to slip out a towel or some light-colored material to attract attention. The first action by the Fire Department will be to rescue those trapped. Hanging a towel, a pillowcase or a sheet out the window will alert them to your plight. When help arrives, move the item from side to side so that it will be observed that someone is still in the room.

If you cannot get the windows open, use a shoe or book to break small openings at the top and bottom. Getting fresh air to breathe is essential if rescue is delayed at all.

STOP, DROP, AND ROLL if your clothing catches fire.

DO NOT RUN!! Drop to the floor or ground and **ROLL**. This does two things. It smothers the fire, but more importantly, it gets your head out of the flames. If your clothing is on fire, and you inhale, you breathe in fire and hot gasses. Just a few breaths and your chances of survival are greatly reduced. When you drop to the floor you are immediately able to breathe fresh air. Your tender facial skin and lungs are not exposed to the searing flames and by rolling, you have the best chance of putting out the fire in your clothing. Remember this. Think about it. Tell your friends and particularly any children you might influence.

Clothing on Fire – STOP, DROP, AND ROLL.

Call or have someone else call the Fire Department by dialing 911.

Be sure residents are evacuated.

If possible, use a fire extinguisher to put out the fire.

Remember, the most important action is to save lives. The next most important action is to call the Fire Department. A rule of thumb states that the size of a fire doubles every minute. Do not delay in calling for help.

Obviously, there are many possibilities as to the size and spread of a fire. If you know you can put it out, then by all means do so. If you think it is too big - evacuate.

Freezing Weather Precautions

Icy temperatures can freeze water pipes, causing them to swell and burst. Once the ice thaws, water flows unrestricted. Water soaked carpets, ceilings, walls, and personal property are the result.

Residents are cautioned that all costs associated with necessary repairs to the premises will be the resident's responsibility if the resident does not take all due care to protect plumbing from weather damage. Residents are also responsible if their failure to take necessary precautions results in damage to their own and neighbors' personal property.

All residents are responsible to take the following precautions to protect their property from freezing weather:

1. Set your thermostat on HEAT at 65 degrees or warmer and place the fan on AUTO.
2. Close your windows completely (you may also wish to close your blinds for added insulation).
3. If you are away from campus/your apartment and are unable to perform the above bullet points, PLEASE submit a work order as soon as possible to www.uta.edu/fixit or call 817-272-2000 and submit a work order stating, "Please winterize my unit. I am away."

If you have any questions about your specific situation, please contact the Office of Facilities Management at 272-2000.

By following these simple recommendations, you may avoid suffering a loss. However, even these precautions offer no guarantee. All residents are strongly encouraged to secure their own renter's insurance policy to protect their property against these and other losses.

Personal Safety

Though we do our best to provide a safe living environment, safety is a personal responsibility as well. Here are some guidelines and easy to follow recommendations for keeping yourself and your residence safe:

Inside your apartment:

- **Always lock your doors.** Most thefts in our communities are the result of unlocked doors.
- Lock your doors and windows, even when you are at home.
- Use the deadbolt to secure your apartment when you are inside.
- When someone comes to your door, see who is there by looking through the peephole. Ask for identification if the person is a Facilities Management staff member or contractor. If in doubt, do not open the door and call the UTA police at 817-272-3003.
- Never give your apartment key to another individual. If you lose your key, report the loss to University Housing immediately.
- Keep a list of serial numbers for your electronics and other items of value. This will greatly aid in recovering stolen goods.
- Keep valuables out of sight by closing blinds and storing items away from windows.
- Never leave a note on your door, or on social media sites sharing that you are out of town.

Outside your apartment:

- Do not walk alone at night.
- Tell your roommates or a friend where you are going and when you plan to return.
- Do not hide your apartment key above your door or under a door mat. These are the first places a thief will look.
- **Always lock your apartment/house door and windows when you leave. Failure to lock your apartment door when you are not inside will result in a referral to Student Conduct.**

Renter's Insurance Recommendations

Residents are strongly urged to secure their own personal property or renter's insurance, health, life, and any other insurance to protect against damages or losses to persons or property.

Tornado and Severe Weather Precautions

In the event of a tornado or other threatening, severe weather, the following steps should be taken:

- 1) Stay tuned to television or radio broadcasts that track the storm's progress.
- 2) Keep a flashlight and portable radio with batteries nearby in case you lose electric service.
- 3) Listen for the following:
 - a) Tornado Watch: Severe weather conditions exist that make a tornado possible. Prepare to take shelter.
 - b) Tornado Warning: A tornado has been sighted in the area. Take shelter
 - c) Tornado Siren: A tornado is in the immediate area. Take shelter Immediately
- 4) Do **not** look out the window.
- 5) Do **not** activate the fire alarm system.
- 6) If a tornado is in the area, stay at the lowest possible level inside your residence and away from exterior walls and windows if possible. Bathtub areas, strengthened by plumbing fixtures and pipes, and interior closets, designed without windows, are generally safer than other areas. Cover yourself with a mattress or blankets to lessen the chance of injury from falling and flying debris.
- 7) Kneel facing the wall and protect the back of your head and neck with your hands and forearms until the danger has passed.

Vacation or Absence from Unit

The University Housing Office recommends that if you will be on vacation or temporarily absent from the residence during the term of the lease you notify your Resident Assistant and Facilities Management (x22000). We also suggest that you make arrangements for the suspension of mail and newspaper delivery.

MAINTENANCE and SERVICES

Extermination

As always, it is important you maintain good housekeeping habits in order to reduce the likelihood for pest infestation. Your living area should be clean and free of obstacles such as clothes and books on the floor. Food should be in sealed containers. Residents are encouraged to maintain good housekeeping. If you are experiencing an infestation problem, remove belongings from cabinets and drawers to achieve the most thorough treatment.

All apartments are professionally exterminated for ants and roaches every month. Our extermination contractor uses an Integrated Pest Management (I.P.M.) system for pest control. I.P.M. is an approach to

solving pest issues that applies knowledge about specific pests to prevent infestations. I.P.M. means responding to pest problems with the most effective, least risk options. The first step of I.P.M. is inspection. A visual inspection will be performed of each apartment. Upon completion of inspection, the Technician will determine the second step; treatment of a specific pest, exclusion to help prevent entry of specific pest into given unit, and/or recommendation that a sanitation issue needs resolution. A room entry notice will be left in the unit after inspection is complete. Chemicals will only be applied if there appears to be an infestation issue upon the inspection. When treatment is necessary, in most cases it will be in the form of bait or crack and crevice treatment. This will ensure that in most cases pesticides will not be airborne. This approach is very un-intrusive to residents. In the event that a residence requires treatment where airborne materials are needed, the contractor will notify UTA.

If you are in need of extra extermination services at any time, please contact Facilities Management at 817-272-2000 or fill out a work order at uta.edu/fixit. **Do not treat your apartment yourself,** submit a work order to allow the pest control service company to properly inspect and treat the unit. Effective August 2016 residents who fail to report pest control issues immediately to Facilities Management will receive a monetary fine of \$75 and referred to the student conduct process. Residents that are found to have pest control issues are not eligible for a lease assumption.

Residents who need to refuse professional extermination service because of a medical condition must keep a note continuously posted on the entry door of the apartment which states, "Do Not Exterminate For Medical Reasons." In addition, residents who refuse professional extermination service must allow access to their apartment for inspection purposes.

Houses will be scheduled for service once every three months.

Tracking System

Ideal Partners also uses a Tracking System. Each residence hall room and apartment has been issued a barcode (barcodes should be located on the door frames in the residence halls and on the back of a kitchen cabinet door in the apartments). Each time a residence is visited by a Technician, the barcode will be scanned and details about the conditions in the residence can be recorded. UTA will have access to the information to track how often a residence is treated and what treatments have been completed. This system should allow us to better control and respond to resident pest control issues.

BED BUGS

As you may have seen in recent media reports, bed bugs have resurfaced in the United States in the past five years. They have been found in buses, ships, movie theaters, apartments, residence halls, and high-end hotels. Bed bugs travel from place-to-place in suitcases, bedding, used furniture, people, and other transient items. For this reason, they have been dubbed "the great hitchhikers."

Bed bugs were common household pests in the United States before World War II. But with the widespread use of DDT during the 1940s and '50s, the bugs all but vanished. The pests remained prevalent, though, in other regions of the world including Asia, Africa, Central/South America and Europe. In recent years, bed bugs have also made a comeback in the U.S.

Bed bugs have not been proven to transmit disease, but they are an irritant which may cause a local reaction. Bed bugs usually bite people at night while they are sleeping. The person seldom knows they are being bitten. Symptoms thereafter vary with the individual. Some people develop an itchy welt or localized swelling, while others have little or no reaction. The medical significance of a bed bug bite is

mainly limited to the itching and inflammation from their bites. The usual treatment prescribed is topical application of antiseptic or antibiotic creams or lotions to prevent infection.

I think I might have bed bugs. What should I do?

If you believe your apartment may be infested with bedbugs, please do the following.

1. Contact Facilities Management at 817-272-2000 immediately.
2. Our contracted extermination service provider will perform a bed bug inspection to verify the presence of bed bugs in your unit.
3. If bed bugs are confirmed during the inspection, a treatment date will be scheduled. The contractor will leave a preparation booklet in your apartment along with a treatment date. A staff member will come by your unit the day before the scheduled treatment to complete an inspection of the apartment.
4. Before 8:00am on the scheduled treatment date, please complete the following preparations.
 - Move clothing, books, and personal belongings from each of the affected rooms, areas and/or closets. Place items in the common area or in the middle of the bedroom.
 - Remove all belongings from luggage or backpacks. Put your belongings in a clear plastic bag and leave the luggage or backpack open and readily available. Bags should be sealed or tied. Empty and leave all luggage open and in the center of the room.
 - Move furniture, belongings, etc. at least two feet away from the walls in the affected room(s) (unless furniture is built in).
 - Wash all bed linens, clothing, towels, and other linens and place the clean items inside plastic bins or plastic garbage bags. Store them in the middle of the living room or in the middle of the bedroom until after treatment. (Carry all items to and from laundry facilities in a plastic bag.)
 - Vacuum mattresses, floors, furniture and inside closets, dresser drawers and bed frames.
**Please make sure the vacuum cleaner bag is disposed of in a dumpster away from the building. If not, the bed bugs will crawl back out of the bag.
 - Ensure there are no animals or people in the unit during the bed bug treatment and for two hours after the treatment is performed. If you have fish, please cover the tank or bowl with a damp cloth.

Appropriate and thorough resident preparation is the only way the treatment will be effective.

5. The treatment is done at the university's expense as long as the resident completes all required preparations.
6. If preparations are not complete properly by the time the contractor arrives at the residents, the resident will be charged a \$25.00 rescheduling fee and the service will be rescheduled.
7. If preparations are still not complete by the second scheduled date:
 - The resident will be responsible for paying the full cost of the treatment. (approximately \$175)
 - The resident will be referred to the Office of Community Standards for failure to comply with a university official.
 - The treatment date will be rescheduled again and the resident **MUST** complete all preparations accordingly to avoid further charges and conduct referrals.
 - Residents that reschedule their appointment must schedule a new appointment for the service to be completed within a week of the cancelled appointment.

Carpet Replacement

If carpet is determined to be "uncleanable" or has damages beyond normal wear and tear at the time of move out the leaseholder will be responsible for paying for replacement costs.

Internet Service

High-speed internet service is provided at no additional charge at Arbor Oaks, Meadow Run, and Timber Brook Apartments. At these locations, two Ethernet connections are provided in each bedroom and living room. High-speed internet service is provided at no additional charge at University Village Apartments. At University Village, two Ethernet connections will be provided in each living room. High-speed internet services at Arbor Oaks, Meadow Run, Timber Brook, and University Village can be upgraded for an additional fee. Residents of all other apartment communities may contract with their own internet service provider. If UTA provides internet service to the Premises, internet service levels and/or providers may be changed during the contract period if such changes apply uniformly to all residents of the building containing the Premises. Residents residing in units that provide internet service are not allowed to use additional routers.

Laundry Facilities

Apartment Community	Laundry Machine Type	Laundry Location
Arbor Oaks	Individual Washer and Dryer	In Each Apartment
Meadow Run	Individual Washer and Dryer	In Each Apartment
The Heights On Pecan	Individual Washer and Dryer	In Each Apartment
The Lofts at College Park	Individual Washer and Dryer	In Each Apartment
Timber Brook	Individual Washer and Dryer	In Each Apartment
University Village	Unlimited Laundry	University Village East and West Side Laundry Rooms

If at any time a problem arises with the laundry facilities, contact UTA Facilities at 817-272-2000 or by filling out a work order at uta.edu/fixit. Please make sure you have the machine number and a description of the issue when contacting them. Help keep the laundry rooms clean. Throw away any empty soap boxes. Do not leave clothes in washer or dryer for extended periods of time. Housing and Apartment and Residence Life will not be responsible for lost, stolen, or damaged clothes.

With the exception of Arbor Oaks, Meadow Run, Timber Brook Apartments, The Lofts, and The Heights on Pecan university apartments were not designed to accommodate washers and dryers in individual apartments. Therefore, residents may not use or store laundry equipment in their apartment.

Lock Outs

Emergency lockout services are only available to leaseholders and registered additional occupants authorized on the lease. Unregistered roommates or unregistered family members are not eligible for lock out services. The lessee is required to update the lease information as necessary to accurately record all occupants currently occupying the property. Effective August 2016, leaseholders and occupants utilizing lock out services will be charged a \$25.00 lock out fee. Procedures for emergency lock out services are as follows:

1. If locked out between 8:00am and 5:00pm on weekdays, go to the University Housing in the University Center. A temporary key will be issued for you to access your residence.
2. If locked out after hours, call the On-Call RA for your community.

Meadow Run and University Village on Call RA Phone Number 817-690-9389

Arbor Oaks and Timber Brook RA on Call Phone 817-600-0382

The Heights on Pecan and Lofts on Call RA Phone Number 817-690-9346

Mail

The United States Postal Service provides mail delivery to all UTA apartments and houses. Mailboxes are often clustered with other UTA-owned apartments in the area. Mailbox locations are given below.

Apartment Community	Mailing Address	Zip Code	Mailbox Location
Arbor Oaks	1000 - 1008 Greek Row # _ _ _ _	76013	Next to Arbor Oaks Community Building
Meadow Run Phase I	409-501 Summit Ave. # _ _ _ _	76013	East of Meadow Run at 413 Summit Ave.
Meadow Run Phase 2	507-607 Summit Ave # _ _ _ _	76013	East of Meadow Run at 601 Summit Ave.
The Heights on Pecan	1225 S. Pecan, # _ _ _ _	76010	Parking Garage 2
The Lofts at College Park	500 Center St # _ _ _ _	76010	The Lofts Community Office
Timber Brook	400-410 Kerby # _ _ _ _	76013	East of Timber Brook
University Village	900-914 Greek Row # _ _	76013	East Side by University Village #120 West Side by University Village #144

Residents are expected to properly dispose of any unwanted mail in an appropriate receptacle and may be subject to a fine up to \$150 for littering. If you receive mail that does not belong to you please write "Return to Sender" and place it in the outgoing mail slot. Residents are not allowed to have non-residents use their address.

It is the responsibility of each UTA Housing resident to see that their correct street address and apartment number (if applicable), city, state, and zip code are given to those from whom they might receive mail. Residents should also file a mail forwarding card with the post office upon vacating University Housing. Non-residents cannot receive mail or packages at on campus apartments.

Packages ordered will either be placed at your door or if delivered by the US Postal Service, in your mailbox or parcel box depending on the size of the delivery. Packages cannot be sent to the clubhouse and staff cannot accept deliveries. UTA is not responsible for lost or stolen packages and recommends items of value are shipped to a secure location (ex: Amazon locker)

Maintenance and Repairs

The Office of Facilities Management is located in the JD Wetsel Services Building on the corner of Mitchell and Davis Streets. Residents are requested to cooperate with University Housing in the care and maintenance of all the premises, including the grounds, and to report promptly to the University Housing any damages or unsafe conditions. Residents must not adjust, modify, or tamper with any mechanical, electrical, or gas operated equipment that is furnished by University Housing. Utility rooms and closets should not be used for storage.

Routine problems of maintenance and repair should be reported promptly to the Office of Facilities Management Fix-It Line by calling 817-272-2000. Residents may also submit routine work requests online by going www.uta.edu/fixit.

When you phone in a maintenance request, a work order will be completed and Facilities Management will respond as soon as possible. The Office of Facilities Management endeavors to complete routine service requests within twenty-four (24) hours; however, there are times when it is not possible.

The Office of Facilities Management replaces air conditioning filters in apartments approximately every 90 days.

Maintenance Emergencies

Facilities Management personnel are on call for emergencies after 4:30pm on weekdays, during weekends, and holidays. An Emergency is defined as a situation that endangers health, safety, or property and **not** a condition of temporary inconvenience. Residents of UTA Housing units are encouraged to follow the steps defined below when reporting maintenance emergencies.

1. Resident should telephone the emergency request to 817-272-2000; this phone is answered twenty-four (24) hours per day, seven (7) days per week including holidays. After hours calls may be answered by voice mail.
2. Resident must provide the following:
 - a. Name of resident
 - b. Address including apartment number
 - c. Telephone number where resident can be reached
 - d. Description of problem resident is experiencing.
3. Resident must remain at the location of the telephone number given. A Facilities Management technician on call will telephone the resident to determine the nature of the emergency request. The technician will decide whether an immediate response is necessary or if repairs should be scheduled the next scheduled workday.

Mold

It is important to recognize that molds are part of the natural environment. Outdoors, molds play a part in nature by breaking down dead organic matter such as fallen leaves and dead trees, but indoors, mold growth should be avoided. Molds reproduce by means of tiny spores; the spores are invisible to the naked eye and float through outdoor and indoor air. There are many types of mold, and none of them will grow without water or moisture. Molds are usually not a problem indoors, unless mold spores land on a wet or damp spot and begin growing in significant concentrations.

It is impossible to get rid of all mold and mold spores indoors; some mold spores will be found floating through the air and in household dust. Mold growth can and should be prevented or controlled by controlling moisture indoors. **If there is mold growth in your residence, you must clean up the mold and fix the water problem.** If you clean up the mold, but don't fix the water problem, then, most likely, the mold problem will come back.

Moisture control is the key to mold control. The following suggestions will assist you in preventing or controlling mold growth in your home.

1. When water leaks, or spills occur indoors - **ACT QUICKLY**. In most cases mold will not grow if wet or damp materials or areas are dried 24-48 hours after a leak or spill happens.
2. If you see condensation or moisture collecting on windows, walls or pipes **ACT QUICKLY** to dry the wet surface and reduce the moisture/water source. Condensation can be a sign of high humidity.
3. Keep indoor humidity and condensation low by following the steps outlined below:
 - a) If humidity levels are high, use air conditioning. On your thermostat, do not set the fan to "on", having the fan run continually can increase the chance of mold.
 - b) If condensation is high, increase ventilation, air movement, and temperature. Use fans as needed.
 - c) Run the bathroom fan when showering.
 - d) Keep apartment windows closed while running the a/c unit.
4. Clean your bathroom and kitchen frequently. Scrub mold off hard surfaces with detergent and water, and dry completely.
5. If you discover a plumbing, roof or other leak in your residence or you suspect mold growth, you are required to promptly report the concern to Facilities Management at 817-272-2000. If you do not report leaks or mold growth immediately, the situation may worsen. **Residents who fail to promptly report any of the conditions noted above or fail to properly maintain and clean their residence may be held liable for associated damages, repairs, and cleaning costs.**

Parking

Residents living in University Apartments, including additional occupants, who own vehicle(s), must have a valid University Housing apartment permit, if the vehicle(s) will be parked on the apartment parking lot. Residents are required to follow all parking rules and regulations established by the University Parking Office. All vehicles of residents of University houses must be parked in driveways or on the street in front of the house as long as it is not a violation of local law or restrictive parking. Vehicles must not be parked on the lawn.

On occasion the University of Texas at Arlington may host events on campus that may require residents to temporarily relocate vehicles to alternate parking facilities than for that in which the permit is for.

Residents should obey all parking signs, printed notices, and emails regarding parking updates and information.

If you own and operate a motorcycle, scooter, motor bike, etc., these must be parked in the parking lots and may not be kept inside apartments and houses. They may be parked on the property of houses. If you live in an apartment, you will not be able to "hook-up" any type of electricity line to a vehicle.

Due to the risk of injury to students and damage to vehicles, residents are not allowed to use residential parking lots for sporting activities unless prior permission for a sanctioned event has been given by the Office of Parking and Transportation Services.

Phone Service

Residents may purchase VOIP phone service through the university-approved internet service provider (Apogee) for an additional fee.

Water Heaters

Water heaters are both gas and electric. Temperature settings should be approximately 120 degrees Fahrenheit to economize on energy. Pop-off valves are on all heaters to release pressure. Gas water heaters have automatic controls to stop the flow of gas if the pilot light goes out. If a water leak occurs in the tank, call the Office of Facilities Management at 272-2000 to prevent damage to floors and carpets.